

## Directory of Mental Health and Psychosocial Support Services (MHPSS) in the West Bank, occupied Palestinian territory

*Palestinian Governmental and Non-Governmental Organisations*

Organisation	Contact Information	Service Location	Focus of Services	Beneficiaries	MHPSS Staffing	Active Since
<b>Governmental</b>						
Beit Al-Ajdad for Elderly Care	Address: Hisham's Palace Street, Jericho Tel: 02-2322319 Fax: 02-2316172 Email: beitalajdad@gmail.com / mbsharat@mosa.gov.ps	Jericho	<p><b>Focus</b> Care for older persons</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Sheltering services: Proper residence in healthy and clean environment that provides mental rest and meets older persons' needs; balanced healthy food prepared by nursing staff and nutritionists; clean clothes; comprehensive healthcare in cooperation with different specialists from various health institutions, governmental organizations and NGOs</li> <li>• Mental health services: Different indoor and outdoor activities and craft, sport, cultural, religious activities; entertaining trips in addition to welcoming guests from different organizations and older persons from outside the center</li> <li>• Day-care services: Welcoming older persons from different governorates to spend time in the center and provide different nutritional, health and entertainment services</li> <li>• Home-care services: Providing services for older persons suffering from difficult economic and social circumstances in their homes (location: Jericho)</li> </ul>	Older persons	Nurses (2) Physiotherapists (2) Psychologists (1) Sociologists (1)  <i>*The organisation employs many more staff in fields such as social development, economy, farming, supervision.</i>	1955
Bethlehem Community Mental Health Center	Address: Directorate of Health (opposite the Central Market), Bethlehem Tel: 02-2741756 Fax: 02-2741023	Bethlehem	<p><b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Pharmaceutical treatment for psychiatric patients</li> <li>• Psychological counselling for individuals, groups and families</li> <li>• Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients through employment; entertainment activities for the patients and their families</li> <li>• Training for college and university students</li> </ul>	All affected demographic groups  Trainees (incl. university and college students)	Nurses (1) Psychiatrists (1) Social Workers (3)	2012

Organisation	Contact Information	Service Location	Focus of Services	Beneficiaries	MHPSS Staffing	Active Since
Bethlehem Psychiatric Hospital	Address: Al-Jabal Street, Bethlehem	Bethlehem (Serves all governorates)	<p><b>Focus</b> Inpatient services for persons with severe mental health problems</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Inpatient services for persons with psychotic conditions</li> <li>• Mental health assessments and legal consultation</li> <li>• Cooperation with Mahwar shelter (for traumatized women suffering from suicidal ideation and other severe behavioural problems)</li> <li>• Outpatient services</li> <li>• Occupational therapy for in- and outpatients</li> <li>• A teaching hospital with focus on nursing, occupational therapy, social work, counselling</li> </ul>	All affected demographic groups	Doctors (3 residents; 3 specialists) Nurses (68) Occupational Therapist (1) Psychologist (1) Social Workers (2)	1989
East Jerusalem Community Mental Health Center	Address: Main Street (in front of Al-Aytaam school), Al-Izareya, East Jerusalem Tel: 02-2790260 Fax: 02-2791510	East Jerusalem	<p><b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Pharmaceutical treatment for psychiatric patients</li> <li>• Psychological counselling for individuals, groups and families</li> <li>• Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients through employment</li> </ul>	All affected demographic groups	Doctors (1) Psychologists (1) Social Workers (1)	2007
Halhul Community Mental Health Center	Address: Dahr Ktait (close to Municipality of Halhul, the other direction of the street), Halhul, Hebron Tel: 02-2212419 Mob: 0562401741 Fax: 02-2212420 Email: halhulcca@gmail.com / dreyadalazzeh@gmail.com	Halhul	<p><b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Pharmaceutical treatment for psychiatric patients</li> <li>• Psychological counselling for individuals, groups and families</li> <li>• Psychosocial services and psychological first aid</li> <li>• Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients</li> <li>• Educational services about children's mental disorders and how to observe them</li> <li>• Training for college and university students</li> </ul>	All affected demographic groups  Trainees (incl. university and college students)	Nurses (1) Psychiatrists (1) Psychologists (2) Social Workers (1) Speech Therapists (1)	2009
Hebron Community Mental Health Center	Address: Douar Al-Siha, Central Hebron Tel: 02-2293721	Hebron	<p><b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Pharmaceutical treatment for psychiatric patients</li> <li>• Psychological counselling for individuals, groups and families</li> <li>• Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients</li> <li>• Training for college and university students</li> </ul>	All affected demographic groups  Trainees (incl. university students and interns)	Nurses (1) Psychiatrists (1) Psychologists (2) Social Workers (2)	2004

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Jenin Community Mental Health Center	Address: Al-A'dl Street, Jenin Tel: 04-2502608 Fax: 04-2502607	Jenin	<p><b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Pharmaceutical treatment for psychiatric patients</li> <li>• Psychological counselling for individuals, groups and families</li> <li>• Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients</li> <li>• Training for college and university students</li> </ul>	All affected demographic groups  Trainees (incl. university and college students)	Nurses (1) Occupational Therapists (1) Pharmacists (1) Psychiatrists (1) Psychologists (2) Social Workers (1)	2009
Jericho Community Mental Health Center	Address: Amman Street (near the Police Directorate), Jericho Tel: 02-2322573 Fax: 02-2321292	Jericho	<p><b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Pharmaceutical treatment for psychiatric patients</li> <li>• Psychological counselling for individuals, groups and families</li> <li>• Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients</li> <li>• Training for college and university students</li> </ul>	All affected demographic groups  Trainees (incl. university and college students)	Psychiatrists (1) Psychologists (1) Social Workers (1)	2008
Ministry of Education	Address: Al-Masyoon, Ramallah Tel: 02-2982600 Fax: 02-2954518 Email: info@mohe.gov.ps	Bethlehem, Hebron, Jenin, Jericho, Jerusalem, Nablus, Qalqilya, Ramallah, Salfit, Tubas, Tulkarem	<p><b>Focus</b> Education, training and psychosocial services for youth with mental and physical disabilities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Education for persons with disabilities</li> <li>• Educational counselling</li> <li>• Rehabilitation, psychosocial and counselling services</li> <li>• Ensuring disability-friendly environments at schools</li> <li>• Curriculum development</li> <li>• Providing and printing Braille books for students with sight disabilities for all grades</li> <li>• Advocacy and lobbying for disability and mental health related problems</li> <li>• Training for college and university students; awareness raising and training for teachers</li> <li>• Partnerships with programmes provided by Ministry of Health and Social Affairs as well as various NGOs</li> </ul>	Children and Adolescents  Target groups include: children and adolescents with partial and full sight disability, partial hearing disability, physical disability, speech and language disorder, learning disabilities, mild mental disability, autism spectrum disorders	Counsellors (1047) Counsellors for inclusive education (30) Staff of resources classes centers (8) Supervisors of special education (5) Teachers of resources classes (171)	1994
Ministry of Health – Mental Health Unit	Address: Al-Ayyam Newspaper Street (next to Izhiman Furniture), Ramallah Tel: 2989370 Fax: 2989371	Bethlehem, Hebron, Jenin, Jericho, Jerusalem, Nablus, Qalqilya, Ramallah, Salfit, Tubas, Tulkarem	<p><b>Focus</b> Mental health service provision and policy development on national level</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Developing mental health strategies, treatment protocols and legislations</li> <li>• Training and capacity building for staff in community-based mental health centers</li> <li>• Technical supervision, development of skills and capacity of mental health service providers in community-based mental health centers</li> <li>• Awareness raising, lobbying and development of professional networks</li> </ul>	All affected demographic groups	Coordinators of community development (1) Director of the Unit (1)	2008

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Ministry of Social Affairs	Address: Al-Moghtarebeen Street, Al Bireh, Ramallah Tel: 02-2405641 Fax: 02-2405642 Email: info@mosa.pna.ps Website: www.mosa.pna.ps	Bethlehem, Hebron, Jenin, Jericho, Jerusalem, Nablus, Qalqilya, Ramallah, Salfit, Tubas, Tulkarem	<p><b>Focus</b> Support for marginalized groups through social, economic and legal services</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Poverty alleviation through regular monetary aid for poor families, food aid, health insurance, rehabilitation of households, water and electricity, school and university exemptions, and help in income generating projects and vocational training for youth with disabilities</li> <li>• Addressing marginalization, violence, social exclusion in the Palestinian society (with focus on women, children, older persons, and persons with disabilities) through social, economic and legal support mechanisms</li> <li>• Promoting community culture around concepts of rights, justice and accountability through community awareness campaigns about women's rights, children's rights and the rights of persons with disabilities; the provision of services for rehabilitation, empowerment, and integration; community awareness campaigns and services for older persons</li> </ul>	All affected demographic groups	<p>Counsellors (14) Experts in teaching techniques and educational specialization (2) Educational rehabilitation workers (6) Geographers and rural development experts (7) Psychologists (37) Psychotherapists (2) Social workers (78) Sociologists (91) Social Scientists (1)</p> <p><i>*The Ministry employs many more experts in fields such as human rights, economy, social science, gender studies, administration etc.</i></p>	1994
Nablus Community Mental Health Center	Address: Al-Makhfeah Street, Al-Makhfeah, Nablus Tel: 09-2345601 Fax: 09-2345425	Nablus	<p><b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Pharmaceutical treatment for psychiatric patients</li> <li>• Psychological counselling for individuals, groups and families</li> <li>• Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients</li> <li>• Training for college and university students</li> </ul>	All affected demographic groups  Trainees (incl. university and college students)	<p>Nurses (1) Pharmacists (1) Psychiatrists (1) Psychologists (5) Social Workers (3)</p>	2009
Qalqilya Community Mental Health Center	Address: Shreem Neighbourhood, Southern Health Area, Qalqilya Tel: 09-2940054 Fax: 09-2941055	Qalqilya	<p><b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Pharmaceutical treatment for psychiatric patients</li> <li>• Psychological counselling for individuals, groups and families</li> <li>• Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients</li> <li>• Training for college and university students</li> </ul>	All affected demographic groups  Trainees (incl. university and college students)	<p>Nurses (1) Psychiatrists (1) Social Workers (1)</p>	2005

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Ramallah Community Mental Health Center	Address: Al-Balo', Al-Bireh, Ramallah Tel: 02-2408596 Fax: 02-2408594	Ramallah	<b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities <b>Services</b> • Pharmaceutical treatment for psychiatric patients • Psychological counselling for individuals, groups and families • Psychosocial considerations for education • Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients • Training for college and university students and for health professionals for mental health integration in healthcare	All affected demographic groups Trainees (incl. health professionals)	Health Educators (1) Nurses (1) Psychiatrists (2) Psychologists (1) Social Workers (3)	1995
Salfit Community Mental Health Center	Address: Salfit Health Directorate (3rd floor), Salfit Tel: 09- 2515620 Fax: 09-2515066	Salfit	<b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities <b>Services</b> • Pharmaceutical treatment for psychiatric patients • Psychological counselling for individuals, groups and families • Psychosocial considerations for education • Occupational therapy services • Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients • Training for college and university students	All affected demographic groups Trainees (incl. university and college students)	Health Educators (1) Occupational Therapists (1) Psychologists (2) Social Workers (1)	2008
Sheikha Fatima Bint Mubarak Vocational Rehabilitation Center	Address: Al Sheikha Fatima neighbourhood, Irk Al Latoon, Beit Ummar, Hebron Telephone: 02-22526571 Fax: 02-222526570 Email: fatem.center@mosa.gov.ps / akemari@mosa.gov.ps	Hebron	<b>Focus</b> Providing physical disability rehabilitation and psychological services to physically disabled individuals <b>Services</b> • Vocational training in workshops or within labour market • Health care and support in accessing aid devices • Providing vocational guidance and employment services • Transportation for trainees to reach the center	Persons with learning disabilities Persons with physical disabilities (incl. partial hearing impairment)	Total of 16 employees	2011
South Hebron Community Mental Health Center	Address: South Hebron Tel: 2281411 Fax: 2281413	South Hebron	<b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities <b>Services</b> • Pharmaceutical treatment for psychiatric patients • Psychological counselling for individuals, groups and families • Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients	All affected demographic groups	Doctors (1) Health Educators (1) Psychologists (1)	2012

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Tubas Community Mental Health Center	Address: Old Clinic – Directorate of Education Street, Tubas Tel: 09-2574513 Fax: 09-2571095	Tubas	<b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities <b>Services</b> • Pharmaceutical treatment for psychiatric patients • Psychological counselling for individuals, groups and families • Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients	All affected demographic groups	Psychiatrists (1) Psychologists (1) Social Workers (1)	2008
Tulkarem Community Mental Health Center	Address: Tulkarem Tel: 09-2682916 Fax: 09-2675236	Tulkarem	<b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities <b>Services</b> • Pharmaceutical treatment for psychiatric patients • Psychological counselling for individuals, groups and families • Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients • Training for college and university students	All affected demographic groups  Trainees (incl. university and college students)	Psychiatrists (1) Psychologists (1) Nurses (1)	2004
Yatta Community Mental Health Centre	Address: Al Ghweitah, Bilal Ben Rabah Mosque	Yatta	<b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities <b>Services</b> • Pharmaceutical treatment for psychiatric patients • Psychological counselling for individuals, groups and families • Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients • Training for college and university students	All affected demographic groups	Psychiatrists (1) Social Workers (1)	2014
<b>Non-Governmental</b>						
Al-Amal Society for Deaf Children	Address: Al Dahdah Area (near the Traffic Department), Hebron Tel: 02-2220114 Fax: 02-2220114 Email: alamal-2016@hotmail.com / alamal_society@yahoo.com	Hebron	<b>Focus</b> Rehabilitation and educational services for deaf children and children with learning disabilities <b>Services</b> • Special education for deaf children through ages 3-16 • Rehabilitation programme for children who have speech, linguistic and hearing difficulties • Hearing sonography center open deaf and non-deaf children • Support for children who have learning disabilities, communication difficulties, hyperactivity, and autism spectrum disorder (this service is for both deaf and non-deaf children)	Children with hearing disabilities	Teachers (specialised in education, psychology, hearing and speech therapy) (20) Hearing sonography specialists (2)	1987

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Al-Bir Society	Address: Jerusalem Street, Aqabat Jaber Camp Tel: 02-2322641 Fax: 02-2322583 Email: albirsoc@gmail.com	Jericho	<b>Focus</b> Education and vocational training for children and adolescents with social problems  <b>Services</b> • Industrial school • Academic education and computer training • Sewing training for girls • Kindergarten • Students affairs office	Children and adolescents	Teachers (11) Supervisors (6)	1952
Al-Ihsan Charitable Society	Address: Al Dahdah (next to Traffic Department), Hebron Tel: 02-2215037 Fax: 02-2224742 Email: info@al-ihsan.org	Hebron	<b>Focus</b> Health and educational services for persons with mental and physical disabilities  <b>Services</b> • Internal special school for children with physical or mental disabilities • Physiotherapy, dentistry clinic and laboratory services • Bin Rashid al-Maktoom center for children with mild disabilities, including autism, who require special treatment and education. Vocational training is also provided to girls.	All affected demographic groups	Doctors (specialised in autism) (1) Nurses (40) Occupational Therapists (2) Physiotherapists (6) Speech Therapists (1) Teachers (specialised in education, autism, rehabilitation) (20)	1983
Aman Counselling Center	Address: Al-Salam Street (near Al-Salam Gas Station), Hebron Tel: 02-2227944 / 02-2230740 Fax: 02-2214805 Email: info@aman.org.ps	Hebron	<b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities  <b>Services</b> • Psychological counselling for individuals, groups and families • Psychological and psychosocial support targeted at women. Activities include spring camps, awareness raising, and bi-monthly educational lectures on topics like menopause, treating psychological trauma and other mental disorders, adolescence and early marriage • Counselling and summer camp activities for children (funds permitting) • Lectures on "Alternatives to Violence" for pupils and university students, counsellors, teachers, mothers and children	All affected demographic groups	Psychiatrists (1) Volunteers (5)	2010
Azzoon Community Mental Health Center (Associated with Palestinian Counselling Center)	Address: In Front of Yasser Arafat School, Azzoon Tel: 09-2902462	Azzoon	<b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of mental health among communities  <b>Services</b> • Pharmaceutical treatment for psychiatric patients • Psychological counselling for individuals, groups and families • Community services: Anti-stigma campaigns and lobbying; awareness raising for early detection and treatment for mental health problems; community integration of psychiatric patients	All affected demographic groups	Psychologists (1) Social Workers (2)	2005

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Basma Center (The Jerusalem Princess Basma Center for Disabled Children)	Address: East Jerusalem 91197, P.O. Box 19764 Tel: + 972 2-6283058 Fax: +972 2-6274449 Website: <a href="http://www.basma-center.org/">http://www.basma-center.org/</a>	Hebron, Jerusalem (incl. East Jerusalem), Nablus, Ramallah	<p><b>Focus</b> Community integration and empowerment of children with disabilities and their families; awareness raising and advocacy for the rights of disabled children; and capacity building and job creation for people with disabilities. The work is guided by the fundamental values expressed in the UN Conventions on the Rights of the Child and the Rights of Persons with Disabilities.</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Physiotherapy, physical rehabilitation and hydrotherapy</li> <li>• Inclusive education</li> <li>• Advocacy and lobbying to influence policy and legislation</li> <li>• Job creation and capacity-building opportunities for persons with disabilities</li> </ul> <p><b>Specialised programmes</b></p> <ul style="list-style-type: none"> <li>• Autism Spectrum Disorders programme focusing on sensory learning treatment, occupational therapy, speech therapy, and psychotherapy</li> <li>• Handicrafts workshops and personalized vocational training programmes for persons with physical, mental and cognitive disabilities with the goal to foster community participation and independence</li> <li>• 'Inclusive School' in Jerusalem providing children with disabilities the opportunity for mainstreaming education and studying with children without disabilities. Additionally, special education, rehabilitation, and psychological support are provided.</li> <li>• National Rehabilitation programme across Palestine providing outreach, mother empowerment, autism treatment, and capacity building</li> </ul>	Children with disabilities and their families	Counsellors Occupational Therapists Physiotherapists Psychologists Teachers (specialised in disability)	1965
Bethlehem Arab Society for Rehabilitation (BASR)	Address: Bethlehem Arab Society for Rehabilitation, specialised Rehabilitation & Surgery Hospital, P.O. Box 100, Bethlehem Tel: 02-2744050/ 02-2744051 Fax: 02-2744053 E-mail: <a href="mailto:basr@basr.org">basr@basr.org</a> Website: <a href="http://www.basr.org/en/">www.basr.org/en/</a>	Beit Jala, Bethlehem, Hebron	<p><b>Focus</b> Rehabilitation and specialised medical services from a human rights and inclusive development perspective. The mental health department provides services mainly to children, adolescents and their families.</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Psychological counselling for individuals, groups and families</li> <li>• Pharmaceutical treatment for psychiatric patients</li> <li>• Paediatric psychiatry clinic</li> <li>• Psychosocial intervention programme and social services</li> <li>• Community-based rehabilitation (CBR) programme</li> <li>• Community day-care centers</li> </ul>	Children and adolescents, and their families	Education Officers (1) Psychiatrists (1) Psychologists (6) Volunteers (1)	1960
Caritas Jerusalem: Old City Counselling Center	Address: C/O Notre Dame center, 3 Paratroopers Road, Jerusalem 91204 Tel: + 972 2-6287574 Fax: + 972 2-6288421 Email: <a href="mailto:caritas@caritasjr.org">caritas@caritasjr.org</a> Website: <a href="http://www.caritasjr.org/">www.caritasjr.org/</a>	Bethlehem, Jenin, Jerusalem (incl. East Jerusalem), Ramallah	<p><b>Focus</b> Support services and counselling for persons with drug addiction and their families; psychosocial services and other health interventions</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Drug prevention, education and counselling programmes</li> <li>• Awareness raising in schools focusing on drug addiction directed at adolescents</li> <li>• Training for psychologists, social workers, and students to work in the field of drug prevention and intervention</li> <li>• Psychosocial support and empowerment activities (funds permitting)</li> <li>• After school activities for children and adolescents with supervision provided by social workers and trained educators</li> </ul>	Affected low socioeconomic groups Persons with drug addiction and their families	Dentists (1) Doctors (8) Community Workers (5) Nurses (10) Psychologists (1) Social Workers (5) Volunteers (100+ health volunteers, 120+ youth volunteers)	1999



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Health Work Committees	Address: P.O. Box 3966, Sateh Marhaba, Al Bireh, Ramallah Tel: +972 02 2427518/9 Fax: +972 02 2427517 Email: info@hwc-pal.org Website: http://www.hwc-pal.org/	Bethlehem, Beit Sahour, Hebron, Jerusalem, Nablus, Ramallah, Tubas	<p><b>Focus</b> Health services for marginalized persons from low socioeconomic backgrounds through a rights-based approach. An additional focus is on lobbying and advocacy in support of policies and legislations for the realization of a free democratic society that allows its citizens to enjoy their social rights</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Health and development services in centers across the West Bank and through mobile clinics in the northern Jordan Valley, Area C, and the southern areas of the West Bank</li> <li>• Community Based Rehabilitation programme (CBR) for persons with physical and mental disabilities</li> <li>• Awareness workshops and campaigns as part of the CBR programme on the rights of persons with disabilities</li> </ul>	All affected demographic groups (particularly low socioeconomic and marginalised groups)	Total of 270 Full-time employees 150 Part-time and contracted medical professionals Counsellors Doctors (20 full-time and around 50 contracted specialists) Nurses (45) Psychiatrists (on contract basis)	1985
Juzoor for Health and Social Development	Address: Islamic Palestinian Bank Building (3rd floor), Al-Arkan Street, P.O. Box 4207, Al-Bireh, Ramallah Other Address: Jerusalem - PO Box 17333 Tel: 02-2414488 Fax: 02-2414484 Email: info@juzoor.org Website: http://www.juzoor.org/	Jerusalem and Ramallah (with outreach to other parts of the West Bank)	<p><b>Focus</b> Training in mental health and psychosocial support provided to primary health workers and specialists with a vision to address health from a holistic perspective and with a focus on the social determinants of health</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Training programmes for professional organisations across the West Bank with programme areas such as Psychosocial Health; Non-Communicable Diseases; Emergency Medicine; Impacting Health and Social Policies; Continuous Professional Development; and Empowering Communities</li> </ul>	Trainees (incl. health workers, social workers, educators)	Community Health Workers (4; varies on project basis) Curriculum designers (specialised on public health) (1) Doctors (3) Health Educator Consultants (1) Nurses (5) Psychologists (3) Volunteers (6)	1996
Palestinian Counselling Center (PCC)	Address: 7 Al-Sultan Qutuz Street, Beit Hanina, East Jerusalem Phone: +972 2-6562272/ +972 2-222222 Fax: +972 2-6562271 E-mail: info@pcc-jer.org Website: http://www.pcc-jer.org/en	Azzoon, Jerusalem (incl. East Jerusalem), Jenin, Nablus, Qalqilya Ramallah	<p><b>Focus</b> Providing psychological services, pharmaceutical treatment of mental health problems, and raising awareness of and lobbying for mental health among communities</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Psychological counselling and psychotherapies for individuals, groups and families</li> <li>• Socio-educational services to prevent the development of psychological problems</li> <li>• Capacity building and consultations to organizations and individuals working in mental health</li> <li>• Lobbying and advocacy to influence policies and legislation</li> </ul>	All affected demographic groups	Clinical Psychologists (3) Counsellors (5) Psychologists (20) Social Workers (5) Volunteers (20)	1983

Organisation	Contact Information	Service Location	Focus of Services	Beneficiaries	MHPSS Staffing	Active Since
Palestinian Medical Relief Society (PMRS)	Address: PMRS Building, P.O. Box 572, Al-Bireh, Ramallah Telephone: +972 2-2969970 Fax: +972 2-2969999 E-Mail: pmrs@pmrs.ps Website: <a href="http://www.pmrs.ps/">http://www.pmrs.ps/</a>	Ramallah (with outreach to other parts of the West Bank)	<b>Focus</b> Aims to improve physical, mental, and social wellbeing of Palestinians through primary healthcare, psychosocial and counselling support, and advocacy respectively <b>Services</b> • Psychosocial and counselling programmes including individual interventions, group counselling, and training and education programmes • Community-based rehabilitation programmes including services for persons with mental health problems • Women's health programmes with a focus on mental health and psychosocial support • Youth programmes which include a mental health component and psychosocial activities organised by the youth programme for other community groups i.e. the elderly and people with thalassemia	All affected demographic groups (particularly young adults and women)	Total of 350 employees (including administration and board members) Community Health Workers (75) Doctors (75 including specialists) Nurses (15) Occupational Therapists (5) Psychologists (17) Social Workers (11) Volunteers (3000 varies according to project)	1978
Palestinian Red Crescent Society (PRCS)	Address: Al-Bireh, Ramallah Tel: +972 2-2978520 Fax: +972 2-2406518 Email: <a href="mailto:info@palestinercs.org">info@palestinercs.org</a> Website: <a href="https://www.palestinercs.org/">https://www.palestinercs.org/</a>	Al-Bireh, Anabta, Bani Na'im Ithna, Bethlehem, Hebron, Jaba'a, Jenin, Jericho, Jerusalem, Nablus, Qalqilya, Tubas, Tulkarem	<b>Focus</b> Preventive and curative health care services, rehabilitation, volunteer activities, and programmes promoting social and cultural development with a focus on the most vulnerable members of the society. Psychosocial services are offered at the center as well as in the community. <b>Services</b> • Rehabilitation programmes with specialised services for children with mental disabilities or cerebral palsy • Psychosocial support programme offering guidance and psychosocial support to staff, volunteers, and beneficiaries. • Training on psychological interventions during emergencies • Awareness raising initiatives and educational activities for disability	All affected demographic groups	Total of 4,200 employees in West Bank and Gaza Volunteer Network of 20,000+ people in the Middle East Region	1968
Palestinian Union Social Workers and Psychologists	Address: Jerusalem Hebron Street (behind Al Hala), Ad-Doha, Bethlehem Tel: 02-2766930 Fax: 02-2766930 Email: <a href="mailto:puswpfo@yahoo.com">puswpfo@yahoo.com</a>	Bethlehem	<b>Focus</b> Representation of psychologists and social workers with a focus on supporting and preserving the rights of workers, and resolving work-place related problems <b>Services</b> • Referrals for psychosocial services to union-member organisations for persons with mental health and psychosocial problems • Capacity building courses for union members based on needs assessments	Psychologists Social workers	Administrative Committee	1997
Patient's Friends Society Jerusalem	Address: Mount of Olives, P.O. Box 51089, Jerusalem 91202 Tel: +972 2-6264674 Email: <a href="mailto:pfsjer@yahoo.com">pfsjer@yahoo.com</a> Website: <a href="http://www.pfsjerusalem.org/">http://www.pfsjerusalem.org/</a>	Jerusalem (with outreach to other parts of the West Bank)	<b>Focus</b> Public health services for Palestinian women suffering from cancer and their families through health education and counselling, cancer screening for early detection, and conducting research <b>Services</b> • Lymphedema massage-therapy • Art- and music-therapy • Self-help groups • Psychosocial counselling provided in combination with other forms of treatment • Community health education focusing on breast disease, sexually transmitted infections, osteoporosis, and midwifery • Referrals to relevant health institutions and social support services • Advocacy for breast cancer prevention and treatment as well as psychosocial support	Women	Community Health Workers (1) Counsellors (1) Nurses (1) Social Workers (5) Therapists (subcontracted Art Therapists, Massage-Therapists, Music Therapists) Volunteers (20)	1980

Organisation	Contact Information	Service Location	Focus of Services	Beneficiaries	MHPSS Staffing	Active Since
Social Rehabilitation Society	Address: Fawwar Camp (next to Fawwar Primary Boys School), Hebron Tel: 02-2283980 Fax: 02-2283980 Email: CRCFawwar@yahoo.com	Hebron	<p><b>Focus</b> Integrating persons with disabilities and their families in the community and providing rehabilitation and other therapeutic services, education and training, and improving accessibility of building structures</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Rehabilitation services for persons with disabilities between the ages of 5-20. Services also include vocational and occupational therapy</li> <li>• Facilitating integration of children with disabilities in kindergartens and schools, and developing the children's educational and mental skills through the provision of toys</li> <li>• Speech therapy, physiotherapy, artificial limbs services, and home visits as well as the provision of aid devices like wheelchairs, walkers, medical beds, and mats</li> <li>• Referral services to specialised rehabilitation and medical institutions</li> </ul> <p>• Environmental modifications to make homes and public buildings accessible to persons with disabilities</p> <p>• Vocational training, workshops and summer camps for persons with disabilities</p> <p>• Capacity building of and awareness raising for mothers with children with disabilities</p> <p>• Continuous professional training programme to develop the skills of community-based rehabilitation workers through workshops, lectures and seminars</p>	All affected demographic groups	Administrative Committee (9) Community-Based Rehabilitation Workers (8)	1990
Thalassemia Patients' Friends Society – Palestine	Address: Medical center (4th floor), P.O. Box 2252, Old City, Al-Bireh, Ramallah Telephone: 02-2412331 Fax: 02-2412332 Email: Tpfs96@yahoo.com	Al-Bireh	<p><b>Focus</b> Provision of guaranteed medical treatment and psychosocial support for thalassemia patients. In addition, awareness raising and education about thalassemia and its prevention and treatment are provided to the wider community.</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Improving the quality of life of thalassemia patients through disease management, improved care and personal assistance as well as integration into the community</li> <li>• Provision of medical tests (hormones, cardiac, osteoporosis), treatment and follow-up care</li> <li>• Rehabilitation services in Ministry of Health hospital day-care units and recreational activities for patients and their families</li> <li>• Implementing blood donation campaigns in every university</li> <li>• Training for college and university students as well as staff of the Ministry of Education and UNRWA on the prevention and treatment of thalassemia</li> <li>• Workshops directed at patients and their families to explain the concept of quality of life</li> <li>• Awareness raising about thalassemia disease prevention through national</li> </ul>	Thalassaemia patients and their families	N/A	1996

Organisation	Contact Information	Service Location	Focus of Services	Beneficiaries	MHPSS Staffing	Active Since
The Guidance and Training Center for the Child and Family (GTC)	Address: 153 Manger Street, Bethlehem Telephone: 02-2770489 Fax: 02-2770488 E-mail: gtc@gtc.ps Website: <a href="http://www.gtc.ps/index.php/en/">http://www.gtc.ps/index.php/en/</a>	Bethlehem	<p><b>Focus</b> Provision of clinical mental health services and educational programmes and conducting mental health research</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Individual and group therapy through (a) integrative therapy combining Cognitive Behavioural Therapy with psycho-dynamic, psychosocial, and supportive sessions; (b) family therapy focusing on communication skills, dynamics, and family functioning; (c) couple counselling/ therapy focusing on communication and conflict management; (d) parenting through education, training and supervision for parents wanting to improve child rearing practices and relationships with their children; (e) psychiatric services including assessments and pharmaceutical treatment</li> <li>• Support groups for children at risk and those suffering from emotional disturbances and behavioural problems; parents of children with special needs or mental health problems; and individuals with mental health problems</li> <li>• Training for mental health professionals, teachers and parents</li> </ul>	All affected demographic groups (particularly children and their families)	Learning Disability Educators (1) Occupational Therapists (1) Psychiatrists (2) Psychologists (9) Social Workers (2) Volunteers (4)	1994
The Psycho-Social Counselling Center for Women (PSCCW)	Address: Abo Sroor Building (3rd floor), Hebron Road, Bethlehem Tel: 02-2750895 Fax: 02-2745578 Email: <a href="mailto:info@psccw.org">info@psccw.org</a> Website: <a href="http://www.psccw.org/">www.psccw.org/</a>	Bethlehem	<p><b>Focus</b> Specialisation in the area of women's empowerment from a human rights and feminist perspective with a focus on those suffering from psychological trauma due to the experience of social or political violence</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Psychosocial counselling and rehabilitation for women suffering from psychological trauma due to the experience of social or political violence</li> <li>• Legal aid</li> <li>• Crisis intervention with communities in conflict zones</li> <li>• Vocational rehabilitation for women to achieve economic empowerment</li> <li>• Establishment of female grassroots centers in villages and refugee camps for local capacity building, partnership and networking</li> <li>• Advocacy for combating gender-based violence</li> </ul>	Women	Community Workers (1) Social Workers (3)	1997
Treatment and Rehabilitation Center for Victims of Torture (TRC)	Address: Al Masa Building (3rd floor), Al-Irsal Street, P.O. Box 468, Ramallah 2119 Tel: +972 2-2961710/ 02-2961710/ 02-2963932 Fax: +972 2-2989123 E-Mail: <a href="mailto:info@trc-pal.org">info@trc-pal.org</a> Website: <a href="http://english.trc-pal.org/">http://english.trc-pal.org/</a>	Ramallah (with outreach to other parts of the West Bank)	<p><b>Focus</b> Providing a range of clinical psychiatric services and psychosocial and rehabilitation interventions for victims of torture and their families</p> <p><b>Services</b></p> <ul style="list-style-type: none"> <li>• Psychological therapy for individuals, groups, families including Cognitive Behavioural Therapy; art and play child therapy; narrative therapy; Eye Movement Desensitization and Reprocessing therapy (EMDR)</li> <li>• Vocational rehabilitation</li> <li>• Psychosocial and recreational activities for children (i.e., summer camps)</li> <li>• Awareness raising on human rights, mental health and torture</li> <li>• Researches and report writing on human rights, mental health and torture</li> </ul>	Survivors of torture and their families	Pharmacists (1) Psychiatrists (3) Psychologists (9) Social Workers (2) Volunteers (7 per year)	1999

Organisation	Contact Information	Service Location	Focus of Services	Beneficiaries	MHPSS Staffing	Active Since
Young Men's Christian Association (YMCA), East Jerusalem	Address: P.O. Box 19023, 29 Nablus Road, East Jerusalem Tel: +972 2-6286888 Fax: +972 2-6276301 Email: ymcarp@ej-ymca.org Website: http://www.ej-ymca.org/	Bethlehem, Hebron, Jenin, Jericho, Jerusalem (incl. East Jerusalem), Nablus, Qalqilya, Ramallah, Salfit, Tubas, Tulkarem	<b>Focus</b> Holistic approaches to the provision of psychosocial and rehabilitation services  <b>Services</b> • Psychosocial counselling for children and adolescents suffering from social and political insecurity • Family intervention • Academic rehabilitation for all demographic groups • Vocational rehabilitation for persons with disabilities aged 15+ • Community activities and raising community awareness of mental health and psychosocial problems and physical disability • Training at internal, national and international levels	Adolescents Persons with physical disabilities Survivors of political violence Traumatized individuals	Counsellors Psychologists Social Workers Volunteers	1949

**"Directory of Mental Health and Psychosocial Support Services (MHPSS) in the West Bank, occupied Palestinian territory"**

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**Disclaimer:** At the time of publishing, the directory contains up-to-date information. However, details are subject to change as the MHPSS landscape in the oPt is dynamic. Amendment suggestions and updated contributions for this directory are welcomed and appreciated.

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